

I Have Bedbugs! Now What?



**Yikes! Don't panic,
We can help.**



HOJO

Housing & Job Bank

I have bedbugs! Now what?

* A bug's life: at each stage of life, bed bugs can survive for at least 5 days at -10 degrees.

Only -32 (for minimum 15 minutes) or 46 degrees (for more than 7 minutes) can kill them!

- **Don't panic!** You need to inform your landlord that your apartment has bedbugs ASAP. See a doctor or nurse to have your bites documented and treated. Follow up any discussion with an official demand letter. The letter must be delivered with proof of receipt (This includes a registered letter, which can be done through the post office or hand delivered with a copy signed and dated by the landlord.)

It is the landlord's responsibility to take care of extermination.

- Once the exterminator is booked, which should be within a very short delay, follow their instructions to prepare for their visit. You will likely need to seal your clothes and linens in bags, clean and de-clutter your space. If the exterminator suggests getting rid of any furniture due to infestation ask them to write down this demand on their company's letterhead. This may help you be reimbursed at a later date for lost furniture.
- The exterminator should visit at least twice. Be available for these exterminations. This problem is best solved when tenant, landlord and exterminator work together.

HOJO is here to help with your bed bug problems, come and speak to us to learn more.



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